

Membership Secretary's Report – Board Meeting 10/07/19

Membership numbers and enrolment

Current membership stands at 7890. At the beginning of June the membership numbers were 430 higher than at the same time in 2018. This is a smaller differential than last quarter, however new memberships do continue to roll in almost every day, with the occasional lapsed member re-joining. As usual I have manually processed several new household members – I am pleased to report that we now have our second five member family, the appeal of a 50km ride (and presumably a badge) having lured in all the children.

New welcome letter

We have nearly run out of copies of the letter we send to all new members, so have taken the opportunity to rewrite it – the main changes are to refer to the new website and to just update/refresh a few points. We have also taken the decision to no longer send out passwords in this letter as it is not good practice from a security point of view, and also as new members joining on line get their initial password immediately by email, some have probably already changed it, so resending it could cause confusion. For the very small number of off line enrolments we will just handwrite it on the letter.

General enquiries to the Memsec inbox

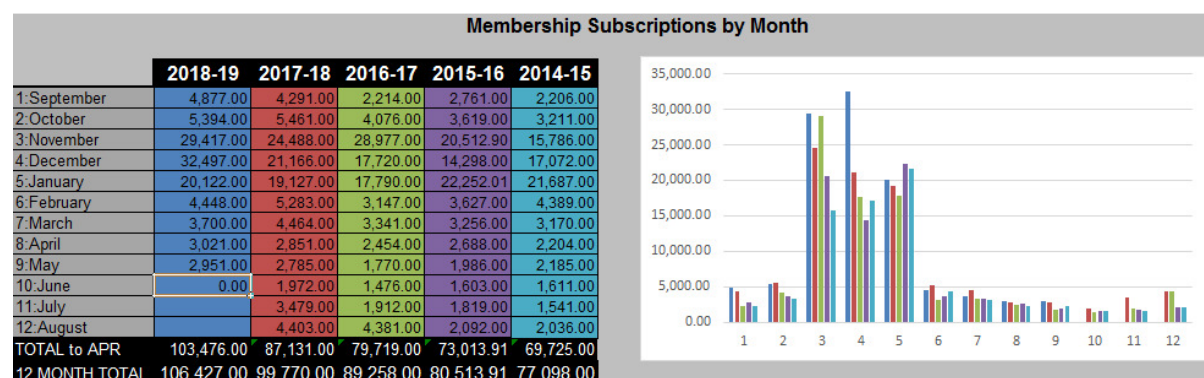
I have continued to handle the usual mix of enquiries and requests via email, and hope that most of them have been happy enough with the response.

The Memsec does also act as a backstop for returned brevet cards – and this month I have received a couple of validated cards because they could not be delivered. I guess this is a useful result of having the name and address in there, more so than when riders send postal finish cards to me!

Arrivee mailing

The second Arrivee of the year (144) was again produced by Gemini Print. As far as I am aware all went smoothly this time. A couple of members reported non delivery, which is probably only to be expected in over 6000, and a few more were returned undeliverable, most of whom have now given me updated addresses.

Accounts



LEL entry list

Since adding something about eligibility in the recent Arrivee I have received a few enquiries about this, but fortunately not a torrent of them. I have now extracted a list of those currently eligible (subject to renewing before 31st December 2019 and again in 2020) and published the membership numbers on the website so anyone wishing to can check their status. There may be some numbers missing – the current data structure does not make it very easy to retrospectively get a list of members at a date in the past – but if individuals who think their number should be on the list contact me we can check on a case by case basis.

Caroline Fenton

09/07/19