AUK System Refresh
AUK Board Report – October 2019

From: Kevin Lake (AUK IT System Refresh Manager)

1. Overview

The Aukweb website continues to be managed by Francis, who remains very helpful and has implemented some minor improvements in response to requests.

Caroline Fenton and Dave Allison have done some investigation along with Nigel Armstrong, and have selected 'GoCardless' as our preferred Direct Debit processor. Appropriate changes have been made on Aukweb and this years renewals are being processed on Aukweb but offering 'GoCardless' as an option.

2. Audax.uk (a.k.a. Phase 1)

Bug fixes are being handled under the support contract.

The status of bug reports reported in July is as follows:

- Warning of material changes – unresolved
- AAA points not shown for DIYs and ECEs – unresolved
- Not using secure server – now fixed
- Audax SSL Certificate needs updating - unresolved
- Slow website performance – now fixed

Since the July board meeting, the following issues have been raised:

- Perm events not showing images – now fixed
- Add an end date to search criteria – now fixed
- Suppress menu on news items – unresolved
- Add opt-out feature on automatic emails – feature request
- Display a message on perms where GPS is an option – now fixed
- Add an event number to the perms display – now fixed

- Slow website performance – unresolved
- Allow font colour selection in the editor – unresolved
- Not using secure server – now fixed

3. Phase 2 – Membership

We held a 'kick off' meeting at IIP offices in Huddersfield. Attendees from AUK were:

- Chris Crossland
- Nigel Armstrong
- Caroline Fenton
- Dave Allison
- Kevin Lake

We went through a number of issues about how the development would be managed and controlled. A number of action points were raised which are now being worked through. Whilst a start date has not yet been agreed, we expect it to be within the next few weeks.

Caroline and Dave have been through the requirements document again, and made a few changes to ensure that we have a clear agreed specification of what is wanted. This has been provided to IIP.

4. Phase 3

We held a requirements gathering meeting with John Ward and Peter Lewis to flesh out the Phase 3 requirements. This has been captured in a requirements document for the Phase 3 development.

The business process around payments for Perm events is of particular interest. John Ward has been helpful in explaining the business processes, and the problem areas. I will be developing alternative processes for consideration by John and the Board. If we can find a good alternative, we would then build that into the requirements.

5. Public Bug List

I have not made any progress in getting a category set up on the Audax Forum. This remains an aspiration.

Kevin Lake
8th October 2019